



National Finance Center Customer Notification

Date of Notification: August 16, 2010

Subject: Tropical Depression 5 Regenerating

Database/Customer(s) Affected: All Customers

Dear Customer:

The National Finance Center (NFC) continues to monitor the status and forecasts associated with Tropical Depression 5. Current forecasts indicate possible rainfall amounts between 6 and 16 inches along the central Gulf Coast on Tuesday, August 17, 2010, and Wednesday, August 18, 2010.

Given the forecasted weather implications, we expect to have all NFC applications available and normal processing will continue. There is no anticipated impact to our customers. However, if conditions deteriorate, NFC may have reduced staffing available on Tuesday and Wednesday. NFC will continue to provide updates as conditions warrant. Additional customer notifications will be posted at www.nfc.usda.gov.

As always, the NFC Operations and Security Center (OSC) staff will be available 24 hours per day, 7 days per week at 1-800-767-9641, 1-504-426-6435, or via e-mail at osc.etix@usda.gov.

We appreciate your continued support. If you have any questions regarding this notification, please contact the NFC Client Management Branch at customer.support@usda.gov.

DRA/M5-10-045/052

“Tip of the Week”

Agencies should remind their employees that it is the responsibility of the employee to ensure that TSP receives all loan payments in order to avoid a taxable distribution. The employee must pay any missed loan payments directly to TSP, using the loan payment coupon available on www.tsp.gov. Once a taxable distribution has been declared for default, the employee cannot repay their loan.